

YRGCARE
FAQ on RFQ_007_2023-2024

RFQ Document and Annexures are posted here

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RFQ for Procurement of Smart Pill Box with Software

YRGCARE

Location: India

Apply by: 13 September 2023

[International Development - RFQ - Supply of Smart Pill Boxes with software, YRGCARE, India - DevNetJobsIndia.org](#)

SI Nr.	Queries	YRGCARE Responds
1	Delivery Time: The document mentions the provision of a "Maximum of 90 days of supply when the order is placed". However, we shall need a minimum of 90 days which may go up to 120 days. Given the integration of Hardware and Software, we would meticulously have each and every unit tested before dispatching. What would be YRG Care's stand on the same? Would this be agreeable to YRG Care?	It will best if timelines as mentioned in RFP is followed. However we are open and flexible as we understand that the process of integrating the hardware and software and quality check could demand more time.
2	Payment Terms: The document mentions the provision of payment within 30 days of the delivery of the goods. However, we shall need 90 percent of the payment/ order value within 30 days of the order being placed, and the rest 10 percent within 30 days of the order being delivered. The reason behind the same is to help us cover our hardware cost and enable efficient manufacturing. What would be YRG Care's stand on the same? Would this be agreeable to YRG Care?	As a grantee of an international donor, YRGCARE is obligated to apply certain procurement rules while implementing its projects. A maximum of 20% of the order value can be advanced. Balance 80% is strictly payable as per the deliveries effected and within 7-10 working days of deliveries - inspected and accepted by our project sites.
3	What is the correct deadline for submission of quotations?	Yes, submission deadline stands as announced in the

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		<p>RFQ timeline up to 23:59 hrs on Wednesday 13th September (Offers arriving beyond that time stamp will not be included for evaluation)</p>
4	<p>Inspection: The document mentions that "YRGCARE shall have a reasonable time after delivery of the goods to inspect them and to reject and refuse acceptance of goods not conforming to this Purchase Order; payment for goods pursuant to this Purchase Order shall not be deemed an acceptance of the goods." We can ship the goods to one major town in each state, for instance - Delhi, Hyderabad and Pune. Further, the carriage from Pune to Thane and likewise from Hyderabad to Rangareddy should be taken care of by YRG Care. Our understanding is that the "Inspection" clause is applicable to make sure that the goods reach these destinations in the best quality and that logistical damage does not happen. However, for the same, we intend to consider the three major cities, i.e. Delhi, Hyderabad, and Pune. What would be YRG Care's stand on the same? Would this be agreeable to YRG Care?</p>	<p>Yes, YRG Care can ship goods to other connected select cities. However, Vendor must include Mumbai besides Pune, Hyderabad and Delhi for deliveries. Quantities and delivery addresses/contacts for respective locations will be part of the Purchase Contract.</p> <p>With regards to inspection, we would request to annex your quotation, an SOP and other quality assurance checklist / mechanisms to be followed to accept or reject quality of goods and clear indication of time frame for this process post-delivery.</p>

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5	<p>Specifications: The document mentions that "Smart pill box with LCD/LED display for patient communication message, automated reminders." However, we have three models available. One of them comes with an "e-paper display", which would consume relatively less battery over an LED/ LCD display; and shall completely avoid the harmful blue light radiation from the device. Our other product comes without any display and the way the device is designed and built; it would not require a screen. What would be YRG Care's stand on the same? Would this be agreeable to YRG Care?</p>	YRGCARE prefers the model with the Display screen. Hence the offer may be restricted to this model only – unless your firm does not offer a model with a display.
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